



about our insurance services

Sky Insurance Services Group Ltd
56 Southbury Road
Enfield
Middlesex
EN1 1YB



1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give out this document. Use this information to decide if our services are right for you.

2. Whose products do we offer?

Table with 2 columns: checkbox, text. Row 1: [] We offer products from a range of insurers. Row 2: [] We only offer products from a limited number of insurers. Ask us for a list of insurers we offer insurance from. Row 3: [x] We only offer products from a single insurer.

3. Which service will we provide you with?

Table with 2 columns: checkbox, text. Row 1: [] We will advise and make a recommendation for you after we have assessed your needs. Row 2: [x] You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

Table with 2 columns: checkbox, text. Row 1: [x] We do not charge for any quotation or advice given. You are advised that the total price quoted to you may include a fee/service charge; these will be identified to you separate from the insurance premium and are non-refundable. Row 2: [] No fee. You will receive a quotation that will tell you about any other fees relating to any particular insurance policy.

5. Who regulates us?

insuredaily.co.uk is a marketing arm of Sky Insurance Services Group Ltd, 56 Southbury Road, Enfield, Middlesex, EN1 1YB who is authorised and regulated by the Financial Services Authority. Our FSA Register number is 469048.

Our permitted business is advising on and arranging regulated non-investment insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

- ... in writing to Customer Services Manager (ID) Sky Insurance Services Group Ltd 48c The Broadway Darkes Lane Potters Bar Hertfordshire EN6 2HW
- ... by phone 08701 45 33 99
- ... by fax 08701 45 34 00

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations.

Insurance advising and arranging is covered for 100% of the first £2000 and 90% of the remainder of the claim, without any upper limit. Further information about compensation scheme arrangements is available on the FSCS website www.fscs.org.uk